

Consistent practice with all HLB's .... what makes this board unique

- \* History
- \* Optometrist Profession: (p.3)
- \* Initial Licensing standards (p.4)
- \* Current board on (p. 5)
- \* Committees (p. 5)
- \* Board Strategic Plan and Operations: (p.6)
- \* Board Staff



\* Small board collaborative: (p. 9)

- \* ASU:
  - \* HPSP, CHB, IT,
- \* Online Services: (p.12)
- \* Additional Activities: (p.14)
  - \* Secretary of ARBO
  - National core competencies and examination representatives



- Fees: ( p. 17)
- Regulatory Authority: (p. 20)
- Agency Effectiveness and Duplication
- Complaint Resolution: ( p. 24)
- Rulemaking
- Operation Compliance: Met
  - Employment Compliance: (p. 25)
  - Conflict of Interest:
  - OLA
  - Data Practices



- Priority Based Budget:
  - Demonstrated efficiency through collaboration
  - Spending Priorities: set through budget
    - Licensing standards
    - National standards and examination involvement
    - Continued Competency: Continuing Education
    - Complaint Resolution
    - Stakeholder relationships
    - Technology
  - Board sets budget, reviews expenses/revenue at each meeting and believes in fiscally prudent policy and actions.



#### Summary:

- Believe in the CQI and strategic planning process;
- Efficiency of prior board actions is demonstrated
- Board supports fees dedicated for exclusive used for board operation.
- Board members/citizens believe this is an effective model of governance.